

# Critical Thinking, Problem Solving and Decision Making

Critical thinking is an essential skill for the modern, innovative workplace and, at whatever level of an organisation, it is necessary to be able to solve problems and make decisions. On this intensive and practical course, participants will learn and test numerous approaches, tools, models and more for critical thinking, creativity, problem solving and decision making and build these fundamental and desirable workplace competences.

This course will provide participants with all of the tools and approaches they need to effectively solve problems, make decisions and think critically.

## Objectives:

The objectives of the course are:

1. To utilise critical thinking approaches at work and be able to put forward impactful, reasoned and influential ideas and arguments at work.
2. To have a range of approaches and tools for better critical thinking and methods for brainstorming and solving problems.
3. To be better able to make decisions in the workplace and overcome biases in their analysis, reports and recommendations.
4. To advance creativity and lateral thinking (“thinking outside the box”).
5. To undertake case study analysis and deliver reports and recommendations based on that analysis.
6. To form plans for application of the training at work (what, how and why).

## Duration:

2 days

## Who Should Attend:

The course is aimed at anyone who needs to think critically in the workplace, solve problems and make considered decisions.

## Key Features of the Course:

The course will feature content on:

- The key concepts of critical thinking, what critical thinking is and is not, the benefits of critical thinking and the competences of a critical thinker
- Types of decision, decision making and evaluation tools and frameworks, and the place of common sense
- Tools for preventing problems, diagnosing problems, analysing problems and solving problems
- Proposing ideas, putting forward arguments, hedging your ideas, debiasing, handling irrelevance and reporting
- Creativity and lateral thinking approaches

## Contact:

E-mail us at [info@litt-analytics.co.uk](mailto:info@litt-analytics.co.uk) for a full proposal for your organisation.